

B.B.A. Semester - 5 (Remedial) (CBCS) Examination**March/April-2025 (NEW COURSE)****Human Resource Group - Management of Industrial Relations(Elective)****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
 2. Figures to the right indicate marks.
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Que.1 Define the term 'Industrial Relations'. Discuss in detail the various factors affecting to industrial relations. (14)

OR

Que.1 Explain the term 'Industrial Relations'. Discuss the objectives and suggestions to improve industrial relations.

Que.2 What is Conflict? Explain Optimum level conflicts and reason for conflicts. (14)

OR

Que.2 Explain the term of conflicts? Discuss in detail Functional and dysfunctional outcomes of conflicts.

Que.3 What is Worker's participation in management? Discuss the various forms of worker's participation in management. (14)

OR

Que.3 (A) Explain the main objectives of workers participation in management. (07)

(B) Write a note on Worker Participation in Management in India. (07)

Que.4 What is Power? Explain in detail influence ability of the target of power. (14)

OR

Que.4 Explain the term organizational politics. Discuss features and positive outcome of organisational politics.

Que.5 Write detailed notes (Any two). (14)

- 1) Forms of Collective Bargaining
- 2) Type of Trade Unions
- 3) Problems of trade Unions in India
- 4) Issue in Negotiation in Indian Industries
